

# 1997-99 Performance Progress Report

## For Quarter Ending June 1999

Agency 100

### Office of Attorney General

#### Mission

It is the mission of the Attorney General's Office to provide professional, ethical, and independent legal services to the state of Washington and its citizens, promoting respect for and access to the justice system ensuring the fair and open exercise of government, and advancing the public interest.

**Goal** Exercise leadership on major legal and policy issues affecting government, the judicial system, the interest of the public, and the legal profession.

**Performance Measure** Number of processing days per formal opinion.\*

\* Days to process formal opinion requests divided by number of formal opinions issued.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				90				90
Actual				172				147
Date Measured				6/30/98				6/30/99

**Performance Measure** Number of processing days per informal opinion.\*

\* Days to process informal opinion requests divided by number of informal opinions issued.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				90				90
Actual				64				70
Date Measured				6/30/98				6/30/99

**Performance Measure** Tort (claim against the State in which the State is named as a defendant) appeal litigation success rate.

\* Number of tort appeal cases closed in State's favor divided by number of tort appeal cases closed.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				82%				85%
Actual				94%				94%
Date Measured				6/30/98				6/30/99

**Goal** To exercise leadership on major legal and policy issues affecting government, the judicial system, the interest of the public, and the legal profession.

**Performance Measure** Consumer dollars recovered per Attorney General's Office dollar spent.

\* Consumer dollars recovered through Consumer Protection Program divided by total cost to run Consumer Protection Program.

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Efficiency	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	Quarter 5	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				\$2.49				\$2.72
Actual				\$2.25				\$2.21
Date Measured				6/30/98				6/30/99